



General Terms and Conditions of DenizBank VoiceUp A Cappella Festival 2025

1.1 GENERAL

These General Terms and Conditions apply exclusively to **DenizBank VoiceUp A Cappella Festival 2025**. The event will take place in Istanbul, Turkey, 19-24 August 2025. The organizers of the event are **Vokal Akademi and Chromas**.

1.2 PAYMENTS AND CANCELLATION POLICY

1.2.1 Payments

The registration fee can be to be paid in two parts.

The payment can only be done by non-cash payment (iyzico).

You will receive a confirmation of your registration within 24 hours of receipt of payment.

1.2.2 Cancellation Policy

The amount of the cancellation fee (for exceptions see below Force Majeure) depends on the time remaining until the beginning of DenizBank VoiceUp A Cappella Festival, as follows:

Cancellation before May 1, 2025 – 100% of the registration fee will be returned.

Cancellation after May 1, 2025 – no refund.

Cancellation terms apply to all cases irrespective of the reasons for cancellation (for exceptions see below: Force Majeure). We suggest you take a travel insurance to cover the risks in case of illness, etc.

Non-participation without notification (“no-show”) – no refund.

1.2.3 Force Majeure

The organiser reserves the right to cancel the event due to exceptional circumstances or force majeure if such events occur before or during the implementation of the programme, which could not have been expected, eliminated or avoided, and for the organiser these circumstances constitute a valid reason not to be able to carry out the programme.





The organizer takes no responsibility for programme changes due to the occurrence of any force majeure before and during the event. In these cases, it can provide services to participants in a modified form, depending on the existing options. If the organizer has to cancel the event, the participants are entitled to %70 refund of the registration fee, minus €25,00 per person. The organizer cannot be held responsible for the participants' travel or accommodation costs. Participants are advised to secure their travel using an insurance company. The organizer is not responsible for delays of aircraft, ships, or trains, nor for any changes in the programme that would occur as a result of such delays.

1.3 STATEMENT ON PHOTOGRAPHY, RECORDING AND BROADCASTING

By registering for VoiceUp 2025 participants give their consent for photo, audio, and video recordings of event-related activities and their use as regulated in the following paragraph. Anybody registering a person will have to ensure that written consent has been given by all participants of the group/choir registered.





The registration is considered a digital signature of the 'Statement of Responsibility', by which participants give permission to the organizers (Vokal Akademi) to capture, store, process, and use any photos, audio, and video recordings of the participants listed on the application form. The organizers may use these photos and videos in their communication (electronic and print), their websites, their social networks (Facebook, Instagram, Twitter, YouTube, LinkedIn, or Snapchat), and other social media, all with the aim of promoting and documenting DenizBank VoiceUp A Cappella Festival 2025 and promoting future events. By registering for the event, participants accept that the organizers or third parties authorized by the organizers may record/ photograph all live performances during the festival and reproduce and distribute copies of such recordings, or broadcast, transmit, and make them available to the public in any other way, during or after the live event. Participants shall not claim any fee, royalties, or other remuneration as compensation for the anticipated use of the recordings or photographs taken by the organizers or any third party who is or shall be authorized by the organizers to make or use such recordings and photographs. Participants consent to the audio-visual adaptation or transformation of recordings or photographs which may be necessary because of general or particular technical requirements or limitations, or which is required in the synchronization process or post-production and is customary in the broadcasting or audio-visual production industry.

1.4 PROTECTION OF PERSONAL DATA

The organizers will use and store the personal data of the participants in accordance with the policy for the protection of individuals in the processing of personal data that is followed by the organizers, as regulated by Turkish Personal Data Protection Law no. 6698. Vokal Akademi primarily processes personal data for the purpose of concluding or fulfilling a contract, but may also process it for the purposes of direct marketing and informing about future events of Vokal Akademi and statistical processing. They will not pass on the data to third parties, except where this may be required by the law or when participants have explicitly given their consent (e.g. because they want their contact information to be passed on to another person). Requests regarding a participant's rights in the field of security and free movement of personal data are accepted at the email address team@vokalakademi.co, or by post at Yeniyol 1 Sokak No:2/19 Şişli/İstanbul - Turkey.





1.5 MODIFICATIONS IN THE PROGRAMME

The organizer reserves the right to modify the programme up to the day of the event. The organizer puts the programme together carefully and based on different sources and aims to provide the most up-to-date and relevant programme. This means that occasionally the programme changes over the duration of the campaign. Other times it may be necessary, due to unforeseen circumstances, to alter the programme, venue and/or speakers. Regrettably, this means no refunds or credit-notes can be issued in line with the cancellation policy.

